## How the Cosmo Energy Group is Dealing with the Environmental Changes in the Japanese Human Resources Management (HRM) Area

January 26, 2017
Cosmo Energy Holdings Co., Ltd.
Executive Officer & General Manager
Human Resource & General Affairs Dept.
Yasuhiro Suzuki

## 1 Business Outline of the Cosmo Energy Group

- 2 Environmental Changes in Japan
- 3 Transition of the Japanese HRM
- 4 Business and HRM Challenges of Japanese Companies
- 5 Cosmo's Initiatives

#### Business Outline of the Cosmo Energy Group

#### Oil Exploration & Production

[Independent exploration and production]

\*()Contract start

UAE Abu Dhabi (1967~) Qatar (1997~)



[Production volume](result of FY2015)
Approx. 40,000 BD(compared to crude oil processing : Approx. 9%)

[Reserves (2P)](as of Dec.31,2015)

Approx. 161,400,000 BBL

Oil Sales

#### Crude oil import/ Oil refining

[Major crude oil suppliers]\*() Import ratio in FY2015 UAE(40.2%), Saudi Arabia(22.7%) Qatar (11.0%), Kuwait and others(26.1%)

[Refining capacity] \*() Domestic share
Chiba Refinery 240,000 BD
Yokkaichi Refinery 85,000 BD
Sakai Refinery 100,000 BD
Total 425,000 BD



(Approx. 11.8%)

Refining capacity: As of 31st Oct, 2016

#### Petrochemical

[Domestic production capacity] Yokkaichi Refinery: MX 300,000 tons CM Aromatics : MX 270,000 tons Cosmo Matsuyama Oil

> : MX 30,000 tons Bz 90,000 tons

Maruzen Petrochemical: (production capacity)

> (Ethylene 1,290,000 tons) (Bz 600,000 tons)

[Overseas production capacity] HCP(South Korea)

> :PX 1,180,000 tons :Bz 250,000 tons

Production capacity: As of Apr.1,2016

[Domestic sales]\*(Domestic share in FY2015)

Gasoline : 5,673 thousand KL (10.7%)
Diesel fuel : 4,133 thousand KL (12.3%)
Kerosene/JET : 2,342 thousand KL (10.9%)
Heavy fuel oil A : 1,420 thousand KL (12.0%)

Total : 21,350 thousand KL (11.8%)

[Product export] (result of FY2015) 4,064 thousand KL

[Domestic sales destination]

Dealers affiliated with the Company, large users, Service station: 3,054(As of Mar.31,2016)



#### Renewable energy

[Wind power generation]

EcoPower Co., Ltd. (domestic share approx. 6%)
Power generation capacity: 184,000 kw
Number of power generators: 145 (22areas)

(As of Mar.31,2016)

[Solar power generation]

CSD Solar(Joint Venture Company) Generation capacity: 24,000 kw

### Transition to a Holding Company Structure

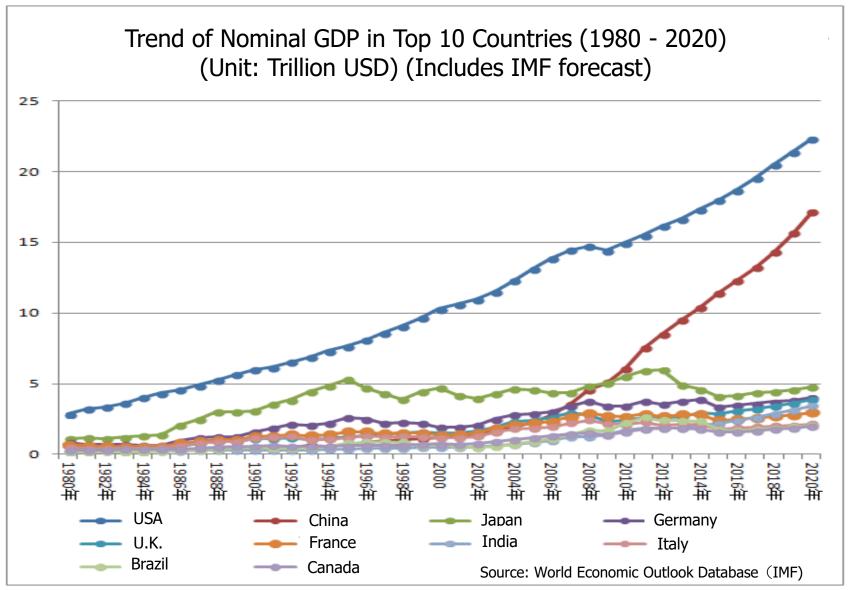
Transition to a holding company structure on October 2015



- 1 Business Outline of the Cosmo Energy Group
- **2** Environmental Changes in Japan

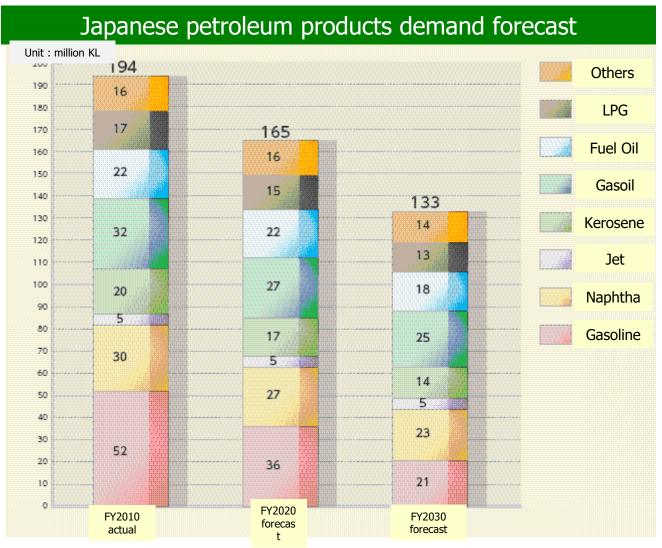
- 3 Transition of the Japanese HRM
- 4 Business and HRM Challenges of Japanese Companies
- 5 Cosmo's Initiatives

Slow down of nominal GDP in Japan beyond mid-1990's



Environmental Changes in Japan ②
(The Oil Information Center, The Institute of Energy Economics, Japan)

Declining Japanese petroleum products demand

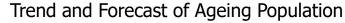


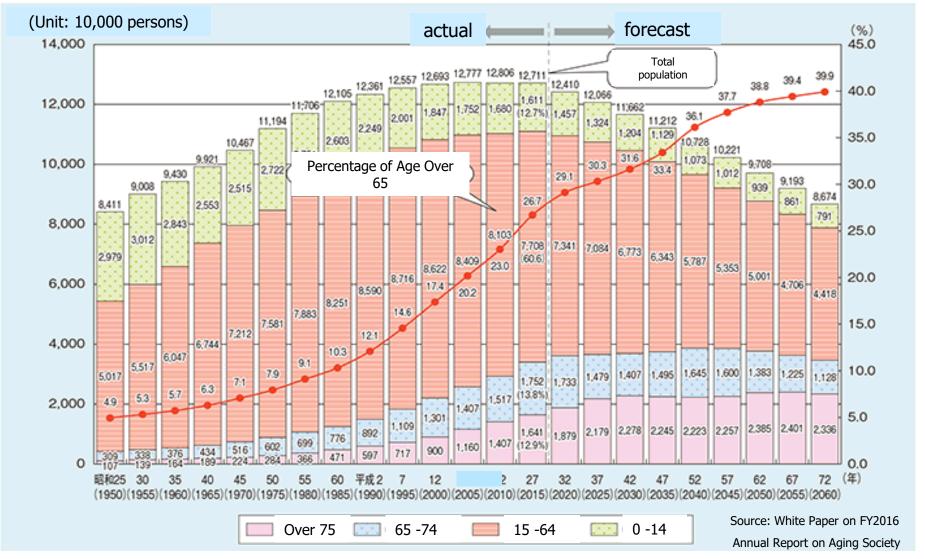
Data Source: Advisory Committee for Natural Resources and Energy, Agency for Natural Resources and Energy

Produced by: The Oil Information Center, The Institute of Energy Economics, Japan

### Environmental Changes in Japan ③

#### Ageing and declining population in Japan





1	Business Outline of the Cosmo Energy Group
2	Environmental Changes in Japan
3	Transition of the Japanese HRM
	manistrom or the supuliese multi-
4	Business and HRM Challenges of Japanese Companies

#### Transition of Human resource management in Japan

#### 1950-1960 / Rapid economic growth period

Recruiting Collective new graduates recruiting

Human

Seniority system, Lifetime employment, Company union

Resources

three Imperial Regalia

#### 1970-1989 / Stable-growth period to bubble economic period

Recruiting Collective new graduates recruiting

Human

Resources

Ability-based grade system, Lifetime employment

#### 1990-2004 / Lost 10 years after bubble economy burst

Recruiting Mid-career recruiting

Human

Resources

Old performance-based system, Restructuring

# 2004-/Protracted deflationary depression, Globalization and Low birth rate and an aging population

Recruiting Coexistence of new graduates and mid-career recruiting

Human New performance-based system, accommodate to globalization,

Resources Strategic human resources

1	Business Outline of the Cosmo Energy Group	
2	Environmental Changes in Japan	
(F)	Transition of the Japanese HRM	
4	Business and HRM Challenges of Japanese Companies	
5	Cosmo's Initiatives	

#### Management and human resources challenge of Japanese company

Because of declining population and Low birth rate and an aging population, Japanese company are facing unprecedented management challenges which other companies has never experienced.

Human resources challenges of Japanese companies are to solve these management challenges.

# Management challenge of Japanese company

Declining population Lowe birth rate and an aging population

Oversea deployment Globalization

Productivity improvement

New market creation

# Human resources challenge of Japanese company

Take advantage of diverse human resource (Diversity)

Global talent Development Work style innovation (Work life balance)

Personnel System suitable for the new periods



1	Business Outline of the Cosmo Energy Group
2	Environmental Changes in Japan
(3)	Transition of the Japanese HRM
4	Business and HRM Challenges of Japanese Companies

5 Cosmo's Initiatives

#### Cosmo energy group's action

#### **Diversity**

- 1. Place the Diversity promotion dept. for respect diversities and promote to give various human resources full play.
- 2. Set target 3 times more women managers in 2020 compare to 2015. Individual development program. Change mindset.

### **Personnel system**

- 1. Basic Philosophy
  - Reinvention of company culture
- Activation of human resources and organization
- 2. Specific actions
  - Performance-based bonus system
- Shorten years of experience to be managers
  - Assessment system renewal
  - Leader development
  - Recruitment of external talent

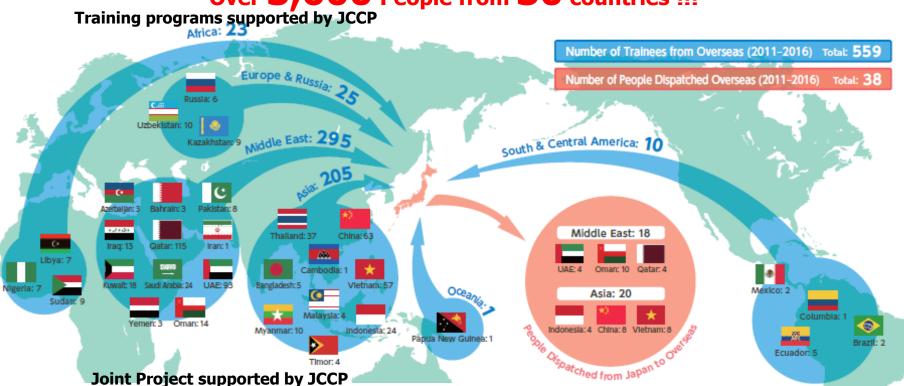
## Work style innovation

- 1. Productivity improvement
  - Set working hour target
  - Promote to acquire paid holidays
  - Shift from night to morning
- 2. Pleasant working environment
- Short-time work, Work at home, Leave of absence (return to work) etc.

#### **Global talent development**

- 1. Expand number of employees experienced oversea office
- 2. Appoint a person to study at university abroad and in Japan
- 3. Introduce English ability for promotion criteria to be managers

## Over 3,000 People from 30 countries !!!



Country	Description	Period
Oman	Operation improvement (See the lower column.)	2004 onward
Ecuador	SS soil improvement	2015 onward
Iran	Vapor recovery at shipping facilities	2001-2004
Iran	Drainage measures	2006-2007
UAE	Zero flares (See the lower column.)	2002-2003
UAE	Marine pollution prevention	2015
UAE	PPS business examination	2015
Indonesia	Flare gas & hydrogen recovery	2001-2004

COSMO is cooperating for foreign oil companies continuously through training programs and projects supported by JCCP for more than 30 years.

#### COSMO ENERGY HOLDINGS CO., LTD.